



# ALLAHABAD BANK

(A Government of India Undertaking)

## e-Payment Mandate Form (CBEC)

Date :   /   /

The Branch Manager,  
Allahabad Bank

Branch

Dear Sir,

Re : Application for allotment of e-Payment User-ID & Password to pay Direct Tax and/or Indirect Tax (Excise Duties and Service Taxes) through Bank's Internet Banking

I/We, the undersigned wish to avail of the direct debit facility towards the instruction given by us through e-Payment System facility and hereby express my/our unconditional and irrevocable consent to debit our Account No. SB/CA/CC/OD with you towards the payment of Direct Tax and/or Indirect Tax. I/We understand that if the fund/limit is not available in my/our account and if Allahabad Bank cannot follow e-Payment instructions and will not be in a position to remit the fund to the CBDT / Central Board of Excise and Customs (CBEC), as applicable, and in such case, Allahabad Bank shall not be held responsible or liable in any manner whatsoever for non-remittance of fund to CBDT / CBEC.

The details of my/Our Bank Account are mentioned below

(To be filled in CAPITAL letters)

a. Branch Name : ALLAHABAD BANK Branch Code : \_\_\_\_\_

b. Account Type (Please  (tick) Box whichever is applicable) SB  Current  Cash Credit  Overdraft

c. Account Name : \_\_\_\_\_

d. Account Number :

e. Mode of Operation : \_\_\_\_\_

f. Account constitution : Individual  Joint Account  Proprietorship  Partnership   
(Please  (tick) Box whichever is applicable) Society  Trust  Club/Association  Joint Stock Company   
HUF  Government Department

g. e-Mail : \_\_\_\_\_ Telephone \_\_\_\_\_

h. 9 digit MICR code number of the Branch appearing on the cheque issued by the bank

i. For e-payment of (i) Direct Taxes (CBDT)  (ii) Indirect Taxes (CBEC)  Please tick whichever is applicable

j. TAN          k. PAN

l. Assesse Code(s)

m. Commissionerate \_\_\_\_\_

n. We hereby authorise following person to receive and use the User-Id & Password for e-Payment towards above designated account (in case of A/c other than "Self" mode of operation)

Name & Designation										Signature (in Black Ink)										PASTE PHOTOGRAPH OF THE AUTHORISED PERSON (Do not Staple)					
Phone No.(With STD Code)					Mobile No.																				
Address of the Authorised Person (For Correspondence)																									
										PIN															

I/We, hereby declare that the particulars given are correct and complete; I/We understand and accept that the transaction will be effected in my/our account within next Three Working days (excluding holidays if any) of the day of e-Payment instructions given. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information/network error, I/We shall not hold Allahabad Bank responsible. I/We agree to discharge the responsibility expected of me/us as an e-Payment user.

I/We have read and understood the terms and conditions mentioned overleaf. I/We have also read and understood the Internet Banking Terms and Conditions, disclaimers and privacy policy as posted on the Allahabad Bank's Internet Banking Website. I/We accept and agree to be bound by the said terms & conditions and to any changes that may be made from time to time by the Bank at its sole discretion including and limiting the Bank's liability.

\_\_\_\_\_  
\*Primary Account Holder's Signature

\_\_\_\_\_  
Authorised Signatory  
Name: \_\_\_\_\_

\_\_\_\_\_  
Authorised Signatory  
Name: \_\_\_\_\_

\_\_\_\_\_  
Authorised Signatory  
Name: \_\_\_\_\_

\_\_\_\_\_  
Authorised Signatory  
Name: \_\_\_\_\_

\_\_\_\_\_  
Authorised Signatory  
Name: \_\_\_\_\_

\*Signature of all account holders/authorised signatory along with stamp (if any) is mandatory

### For Branch/Office Use Only

Branch Name : \_\_\_\_\_

Branch Code : \_\_\_\_\_

Signature of Customer and Mode of Operation of the account verified. The conduct of the account during the last six months is satisfactory/It is a New Account and Certified that the particulars furnished above are correct as per our records.

We hereby recommend issuing e-Payment User-ID and Password.

Bank's Stamp:

Date :   /   /

\_\_\_\_\_  
Signature of Authorised Branch Official with Specimen Signature Serial No.

Name of the Official: \_\_\_\_\_

### For CBS Project Office/Data Center Use Only

Application Serial No.

Processed On :  /  /

Allotted User-ID :

User-ID/Password Sent on:  /  /

Signature of Official Allotting User-ID \_\_\_\_\_

TERMS & CONDITIONS

In the following terms and conditions to which the ALLAHABAD BANK e-PAYMENT will be subject, 'Bank' means Allahabad Bank, 'e-Payment' means e-Payment mandate given by the Account holder to the Bank for CBDT and / or CBEC taxes (i.e. Excise and Service Taxes) which shall be used to effect banking transactions by electronic means, whether Internet Banking or otherwise. 'e-Payment user's Account' shall mean Saving/Current/Cash Credit/Overdraft account maintained by the Account holder in respect of e-Payment, 'User-ID and Password' shall mean the User-ID and Password used for logging on the e-Payment module at the Bank's Internet Banking Website for effecting the transactions.

1. **Eligibility Criteria:**

- A. In order to avail the facility of the Allahabad Bank e-Payment System a Savings/Current/Cash Credit/Overdraft Account is required to be opened if the same is not already in operation. The User-ID/Password will not be issued to non-assessee of the CBDT/CBEC. The existing Account holders are also required to submit the application form to avail the facility of the e-Payment.
  - B. The facility will be made available to the **individual account (singly operated)** after signing the relative application form by the account holder and user-id and password will be allotted to him/her.
  - C. The facility will be made available to the **joint account** where mode of operation is Either or Survivor(s)/Any one, and all the account holders should sign the relative application form authorizing **one person amongst themselves as the authority to receive the user-id and password** and operate the joint account. However, in case of Former or Survivor, this facility will be made available to Former only and formal mandate in this regard is to be given to the Bank.
  - D. In case of **HUF**, the Karta of the HUF may avail the facility, provided all the Coparceners sign the application form and **authorise KARTA of the HUF to receive the user-id and password** and operate the account of HUF.
  - E. In case of **proprietorship firm**, the facility will be made available to the proprietor or **authorised person in favour of whom the mandate has been given by the proprietor** to operate that account, after signing the relative applications. However, the said **mandate has to be registered in the Bank**. It is made clear that mandate for operations of account otherwise should be same as that of mandate for operations of Internet Banking.
  - F. In case of Partnership Firms, the facility will be made available to the Firms, provided all the partners sign the relative application form **authorizing one of the partner of the Firm amongst themselves as the authority to receive the user-ID and password** and operate the Partnership Account in the name of the Partnership firms. However, said **authorisation by means of resolution will be registered in the Bank**. It is made clear that mandate for operations of the account otherwise should be same as that of mandate for operation of Internet Banking
  - G. In case of Society/Trust/Club & Associations, the facility will be made available to them, provided all the members/trustees (as the case may be) sign the relative application form **authorizing one of the member/trustee amongst themselves as the authority to receive the user-ID and password** and operate their Account in the name of the Society/Trust/Club & Associations. However, said authorisation by means of resolution will be registered in the Bank. It is made clear that mandate for operations of account otherwise should be same as that of mandate for operation of Internet Banking.
  - H. In case of Joint Stock Company, the Board of Directors, and in the case of a corporate body/Government Department other than the company, the person or persons having appropriate power of management and control over such corporate body/Government Department shall **authorise specific person to receive the user-ID and password to operate their account and the said authorisation by means of a Board Resolution, Power of Attorney or Mandate, as the case may be, will be registered with the Bank**. It is made clear that mandate for operations of account otherwise should be same as that of mandate for operation of Internet Banking.
2. The User-Id and Password will be allotted to the e-Payment user on submission of application form. The Password should remain secret, only to the authorised e-Payment user and should not be revealed / disclosed to any one under any circumstances whether voluntarily or otherwise, by the user. The user shall take all necessary precautions to ensure the safety of the User-ID and Password. The e-Payment user shall not keep any written record of their Password in any place or manner, which may, enable a third party to use the e-Payment facility.
  3. The Bank reserves the right to disable the e-Payment user account and stop its operation at any time without prior notice to the e-Payment User.
  4. The e-Payment user will be given Passwords which will be provided in a sealed and tamper proof Mailer at the time of User-ID allotment, **which must be collected in person by the e-Payment user or authorised representative from the Manager/Officer of his/her/their Branch under acknowledgement**. The e-Payment user must change the Password immediately upon the Bank issuing the PIN Mailer. The Password can also be changed periodically or whenever required, by the e-Payment user.
  5. The e-Payment user shall be fully responsible for all transactions put through/effectuated by the use of the e-Payment facility using his/her user-id whether or not with the knowledge/ authority of the e-Payment user and shall indemnify the bank for all losses / damages caused by any unauthorized use of his/her User-Id or related Password.
  6. The record of the Bank for transactions put through the e-Payment module shall be conclusive and bindings for all purposes unless verified otherwise and corrected by the Bank.
  7. The User's account will be debited with such charges as the Bank may from time to time consider reasonable in respect of the e-Payment User, provided that prior notice of such charges is given to the e-Payment User.
  8. Direct Debit to the account will be allowed as per e-Payment instructions received from e-Payment Module **subject to availability of sufficient balance in the account** of e-Payment user. The e-Payment User's account will be debited for the instructions effected using the e-Payment Module and **Bank will reject the instruction if sufficient balance is not available in the account**. If the balance is insufficient, the Bank will not remit the fund to CBDT and / or Central Board of Excise & Customs, as applicable, through its Branch and Allahabad Bank shall not be held responsible or liable in any manner whatsoever. The e-Payment User should keep sufficient funds in its account to successfully meet the required transaction.
  9. The challan issued by the e-Payment Module will hold good only after realisation of fund from the account. **The Challan Identification Number (CIN) will be allotted to the customers only after realisation of fund from the account** and will be intimated to the user through e-mail address registered with the Bank. CIN can also be taken from the respective Branch after realisation of fund.
  10. **The e-Payment user should immediately notify the Bank if the Password is forgotten or accidentally divulged or any other reason**. Notification shall be given in writing to the Branch where account is maintained by the e-Payment user. The Bank shall bear no loss or damage arising from the misuse of the e-Payment user-id and its related password, howsoever for all transactions effected by the use of the e-Payment Module, until such notification received by the Bank.
  11. Fresh password will be issued against forgotten password on a case-to-case basis and against an indemnity executed in favour of the Bank.
  12. The Bank shall not be liable for any failure to provide any service or to perform any obligation under this facility where such failure is due to any malfunction of the network, any dispute or other circumstances beyond its control. The Bank shall also not be responsible for any errors that may be committed by the e-Payment user in the process of conducting e-Payment/On-line Transactions.
  13. The e-Payment user willing to terminate this facility shall give the Bank not less than 15 days prior notice in writing requesting termination and disabling the user-id. The designated account shall be allowed to close only after receiving such request and expiry of the notice period.
  14. Bank can disable/suspend the facility to the e-Payment user, if the facility is withdrawn by the Bank. The reason for withdrawal shall not be questioned by the e-Payment User. The decision taken by the Bank for withdrawing the facility shall be final.
  15. Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy of service rendered by any service provider.
  16. Bank reserves absolute right to delete, and to alter any of the terms and conditions at any time without giving any notice.
  17. The powers and authorization conferred on the Bank are irrevocable.

An e-Payment user shall be deemed to have read, understood and agreed to be bound by the Terms and Conditions subsisting. The e-Payment user shall be also deemed to have read, understood and agreed to be bound by the Terms and Conditions, Disclaimers and Privacy Policy as posted on the Allahabad Bank's Internet Banking website. The e-Payment user will also continue to remain bound by the terms and conditions of operation of his/her/their Savings Bank/Current/Cash Credit/Over Draft account with the bank.

Signature with Seal (where applicable)